



PLEASE RETURN TO ACTIVATIONS DEPT. - FAX: 1-985-384-4102 OR E-MAIL ACTIVATIONS@DELTAWAVECOMM.COM

This form is used to register and/or activate BGAN SIM card(s) for service ("Services") with Delta Wave Communications, Inc. . Customers are required to complete ONLY the section and/or information pertaining to their chosen Services options. **All new Customers must submit a completed Subscriber Credit Application, along with this completed form prior to the registration and/or activation of the Services.** The Subscriber Application and Services Agreement are available from your authorized Delta Wave Dealer, your Delta Wave Account Manager, or on Delta Wave's website at www.deltawavecomm.com. Service activation requests from new customers that do not have a Subscriber Application and Services Agreement attached will be returned to the Customer. Activation of Services is contingent upon Delta Wave's review and approval of Customer's Subscriber Application and Services Agreement and Delta Wave reserves the right to request additional credit information from Customer.

PLEASE PRINT CLEARLY & COMPLETE ALL SECTIONS THAT APPLY

SECTION A: Customer Information

Name: _____ **Date:** _____

Company Name (if applicable): _____

Address: _____

Telephone: _____ **Fax:** _____

Name of Retailer: _____

SECTION B: SIM Card Details

<i>SIM Serial Number (18 digit serial number on reverse of SIM Card)</i>	<i>Mobile Numbers < INTERNAL USE ONLY ></i>	<i>Activate ISDN*</i>	<i>Activate Fax</i>	<i>CLIP (Caller ID Display)</i>	<i>CLIR (Caller ID Restriction)</i>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<i>Call Fwd</i>	<i>Call FWD # (Default is voicemail)</i>	<i>Home Country (Mandatory)</i>	
		<input type="checkbox"/>			

SECTION C: Selected Package Plan Option (Mandatory – Please Select)

Lite Plan <input type="checkbox"/>	Standard Plan <input type="checkbox"/>	Mid Bundle Monthly <input type="checkbox"/>	High Bundle Monthly <input type="checkbox"/>	Super Bundle <input type="checkbox"/>	* The Lite option does not permit ISDN or streaming services.
	Entry Bundle <input type="checkbox"/>	Mid Bundle 6 Month Advanced <input type="checkbox"/>	High Bundle Annual <input type="checkbox"/>	Super Bundle Annual <input type="checkbox"/>	

SECTION D: Automatic Renewal (Mandatory – Please Select)

Please indicate below if Customer wishes package to automatically renew at term expiration. IN THE EVENT THAT PACKAGE IS AUTOMATICALLY RENEWED, CUSTOMER IS RESPONSIBLE FOR RENEWAL COMMITMENTS IF NOTIFICATION OF DEACTIVATION, DOWNGRADE, AND/OR UPGRADE IS NOT RECEIVED BY DELTA WAVE WITHIN A MINIMUM OF FIVE (5) BUSINESS DAYS PRIOR TO THE RENEWAL DATE OF THE PACKAGE.

YES, AUTOMATICALLY RENEW my package NO, DO NOT AUTOMATICALLY RENEW my package*

**By selecting 'No, Do Not Automatically Renew', Customer's package will be disconnected on the final calendar day (GMT) of the contract period as set forth in the agreement between Customer and Delta Wave. Any remaining allocations (if applicable to your package) are lost at package termination.*

SECTION E: Pricing Terms

Customer acknowledges and agrees to the following pricing terms for the Services:

- Package allocations apply against Background IP and voice only.
- Background IP is billed per MB in 10KB increments with a 50KB minimum. This minimum applies to each session call record.
- Voice allocations will be decremented by voice to fixed, voice to cellular, voice to BGAN and voice to voicemail calls. voice to other MSS services will result in a charge.
- Voice and streaming services are billed per minute in 15 second increments with a 30 second minimum.
- All fees and allocations will be pro-rated upon activation.
- There will be no pro-ration on deactivation or downgrading (Downgrading is defined by any subsequent change to a package that reduces the priority number defined in the table above).
- Any deactivation or downgrading will result in a penalty of the remaining subscription commitment fee.
- Upgrading is permitted without penalty; however, unused allowances cannot be transferred to the upgraded plan.
- Upgrading or Downgrading from one Package Plan to another takes effect immediately. However, upgrading or downgrading within a Package Plan will not take effect until the 1st of the following month.
- Term commitments include the month that Services commence as the first month of the term commitment.
- A SIM can only be on one plan at any one time.
- SMS messages are limited to 160 characters. SMS charges apply to the number of intended recipients. The charge is multiplied by the number of addressed recipients, not the number of successful recipients.
- Contract subscription fees are due during a suspension period.
- All orders and actions are recorded as GMT and Delta Wave requires five (5) business days' notice to accommodate change requests.
- Pricing is subject to change upon thirty (30) days notice to Customer.

SECTION F: Authentication (Mandatory)

To access value-added services of the Delta Wave BGAN network, you must create a BGAN account. The account created in this section is used to access online tools and services, as well as to authenticate to the BGAN system for Background and Streaming connections.

Authentication to the network for Background or Streaming IP data is optional, but an Account is mandatory to access online tools and services, a valuable feature of BGAN service.

For accounts with multiple SIMs, please check the appropriate box below and specify the additional SIMs accessible by your account.

If you already have an existing Username/Password to access BGAN, you must indicate the username in section below (password can be left blank).

Username (must be at least 4 characters)	Existing? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Password (mandatory unless username already exists; Must be at least 6 characters)		
Challenge Question		
Challenge Answer		
Static IP Address	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Static IP Justification (Please explain why a static IP is required for your application)		
Is this account used for other SIMs?	<input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, you must list the additional SIMs below.	
List of SIMs accessible by this account (Note: The SIM noted in Section B is included by default)		

SECTION G: Customer Service Acceptance

By signing below, I hereby certify that I am an authorized representative of the company ("Customer") and I agree that a facsimile copy of this form will be valid and binding for all purposes. I understand that the Services and/or Equipment requested herein will be provided by Delta Wave Communications, except as otherwise specified by Delta Wave Communications, Inc., pursuant to the applicable terms and conditions posted on Delta Wave's website at www.deltawavecomm.com. ("Terms") and at the prices provided to Customer by Delta Wave Communications, Inc. ("Prices"). Customer agrees to be bound by the Terms and Prices (each as amended by Delta Wave Communications from time to time) applicable at the time of the provision of Services, unless Customer enters into a separate written agreement with Delta Wave Communications, Inc. for the Services. Accordingly, Customer's use of the Services will be subject to the terms and conditions, including price(s), of such agreement, when executed by both parties. Customer has been provided ample opportunity to review the Terms. Customer takes particular notice that the Terms include specific clauses, including but not limited to: (A) LIMITATION OF LIABILITY; (B) LIMITATION OF IMPLIED OR STATUTORY WARRANTIES; AND (C) INDEMNITY, HOLD HARMLESS, AND DEFENSE OF THE PARTIES, and herein certifies that such clauses have been brought to Customer's attention.

CUSTOMER SIGNATURE _____ DATE: _____

For any customer support issues regarding your BGAN Satellite Equipment and/or your Delta Wave airtime service, please contact Customer Care at:

1 800 706 2515 (within North America)
+1 985 384 4100 (outside North America)
billing@deltawavecomm.com
support@deltawavecomm.com

******* WARNING *******

IMPORTANT BGAN TERMINAL OPERATION NOTIFICATION & ACKNOWLEDGEMENT

Inmarsat bgan terminals are capable of making high speed (broadband) Internet connections that can result in SIGNIFICANT AIRTIME BILLS for satellite airtime if usage is not monitored and controlled. Service Users must use extreme caution when connecting this terminal to a computer network that may request or search for Internet access. If you have any questions about connecting your terminal to a network, contact our billing department. Please be aware that there are significant differences between direct ISDN Connections, Streaming IP and background IP connections.

Please check the appropriate box below and initial where indicated to acknowledge your preferred response to this warning.

I have read and understand this warning and:

I WOULD LIKE TO ESTABLISH AN AMOUNT TO SEND ME AN EMAIL ADVISORY (sent to the email address on page one PART 1C – or additionally provided here). **DWC WILL CONTACT ME TO DISCUSS OPTIONS AND SET ADVISORY LIMITS PRIOR TO COMPLETING ACTIVATION OF THE bgan SERVICE**

ADVISORY AMOUNT I WOULD LIKE TO SET: _____ (DEFAULT \$2500.00) CUSTOMER INITIAL _____

Addl' email _____ Addl' email _____

ADVISORY LEVEL SET AT _____ Acct. Mgr. _____

I WOULD LIKE DWC TO SUSPEND OPERATION OF THE TERMINAL AT A PREDETERMINED LEVEL AND SEND ME AN E-MAIL NOTIFICATION (sent to the email address on page one PART 1C – or additionally provided here). **WE WILL CONTACT ME TO DISCUSS OPTIONS AND SET SUSPENSION LIMITS PRIOR TO COMPLETING ACTIVATION OF THE BGAN SERVICE**

SUSPENSION LEVEL I WOULD LIKE TO SET _____ (DEFAULT \$2500.00) CUSTOMER INITIAL _____

Acct. Mgr. _____

Addl' email _____ Addl' email _____

I UNDERSTAND THE POTENTIAL FOR SIGNIFICANT AIRTIME USE THROUGH THIS TERMINAL, BUT, I DO NOT WISH TO UTILIZE DWC'S ADVISORY OR SUSPENSION SERVICE AT THIS TIME.

CUSTOMER INITIAL _____

*While Delta Wave Communications, Inc. will attempt to advise all respective parties of their impending and encroaching limit, the burden of responsibility and discretion remains with that of the subscriber. It is solely their responsibility to ascertain that all equipment is properly engaged and managed accordingly. Delta Wave Communications, Inc. assumes no liability as a result of this election for any apparent and incurred overages that may arise. Customer understands and accepts this responsibility

Signature _____ Date _____